

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 365566	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/27/2020
NAME OF PROVIDER OF SUPPLIER HERITAGE CENTER FOR REHAB AND SPECIALITY CARE		STREET ADDRESS, CITY, STATE, ZIP 24 NORTH HAMILTON STREET MINSTER, OH 45865	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, staff interview, policy review and review of a Centers for Medicare and Medicaid Services (CMS) Memo, the facility failed to maintain social distancing between residents who were observed dining in the dementia care unit of the facility to potentially prevent the spread of Coronavirus Disease 2019 (COVID-19). This affected 13 (#4, #6, #7, #8, #9, #12, #13, #14, #15, #16, #17, #18 and #19) out of 13 residents observed dining in the dementia care unit. The facility census was 52. Findings include: Observation of the dementia care dining room on 05/27/20 at 8:11 A.M. revealed 13 (#4, #6, #7, #8, #9, #12, #13, #14, #15, #16, #17, #18 and #19) residents eating breakfast. The residents were sitting together at tables closer than six feet apart. Tables were small, square, and would only accommodate seating for up to four residents. Four residents were sitting together at one table, four residents at another table, three residents at another table, and two residents at another table. Interview with the Director of Nursing (DON) on 05/27/20 at 8:22 A.M. revealed that residents in the dementia care unit were engaging in communal dining and not farther than six feet apart. Staggered dining times had been attempted, but residents continued to come out of their rooms to dine. Review of the Resident Precautions section of the facility's policy titled, Coronavirus Prevention and Management dated 05/08/20 revealed that social distancing will be encouraged to the best of staff ability and that communal dining will be canceled until further notice. Review of the CMS memo titled QSO-20-28-NH revealed the following: Residents are not forced to eat in their rooms. Residents may still eat in dining rooms, however, nursing homes should adhere to social distancing, such as being seated at separate tables at least six feet apart. We note that social distancing should be practiced at all times (not just while dining). We further note that eating in dining areas with appropriate social distancing only applies to residents without signs or symptoms of a respiratory infection, and without a confirmed [DIAGNOSES REDACTED].</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.